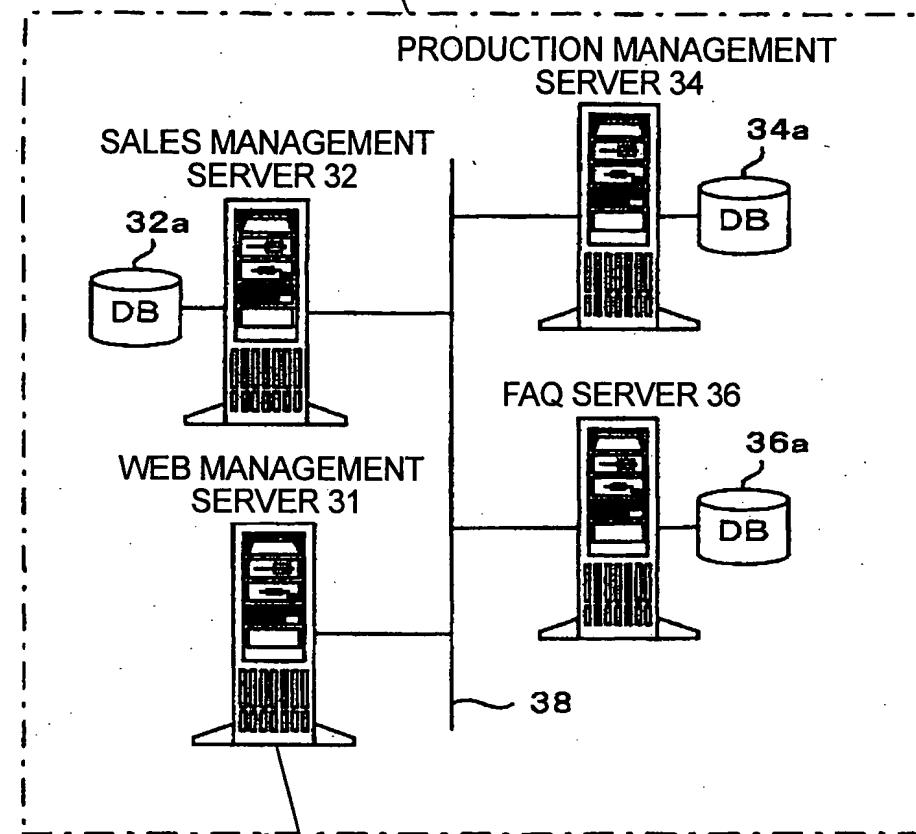




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30



12

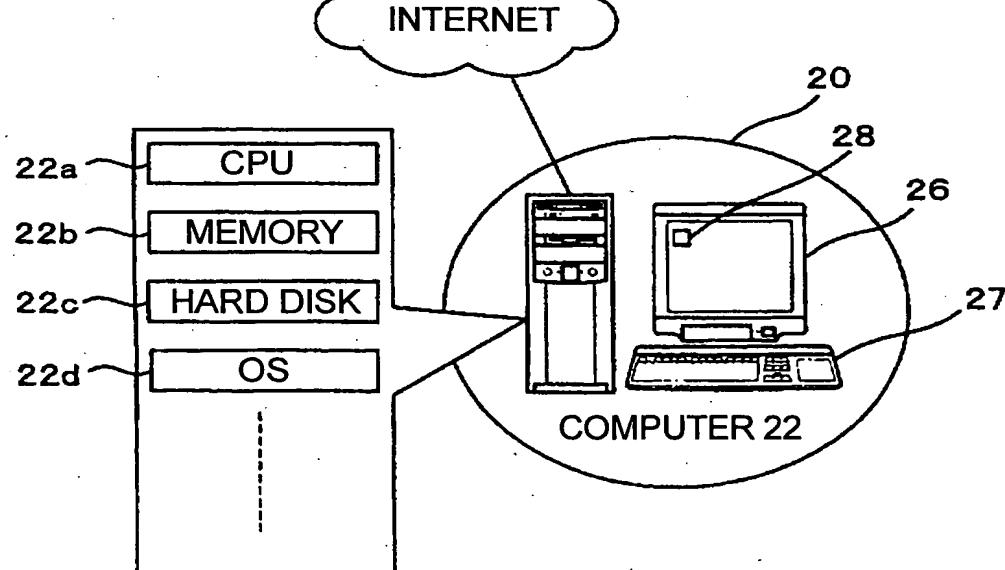


FIG. 1

TOWER-TYPE PC MODEL NAME OO

ESSENTIAL SPECIFICATIONS OF THE BODY, BE SURE TO SELECT

- OS
- CPU
- MEMORY

▼
▼
▼

•
•
•
•

OPTIONS & SERVICES, SELECT AS YOU LIKE

- DISPLAY
- APPLICATION

▼
▼

•
•
•
•

QUANTITY SETS

SUBTOTAL

DELIVERY FEE

CONSUMPTION TAX

TOTAL

Next

FIG. 2

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SERIAL NO.	ORDER INFORMATION
100001	<p>NAME, ADDRESS, TELEPHONE NO. NAME OF PRODUCT METHOD OF PAYMENT</p> <p>----- SPECIFIED INFORMATION -----</p> <p>NAME OF CPU AND CLOCK FREQUENCY MEMORY CAPACITY ⋮ FILE INFORMATION OF OS FILE INFORMATION OF APPLICATION SOFTWARE ⋮</p>
100002	<p>NAME, ADDRESS, TELEPHONE NO. NAME OF PRODUCT METHOD OF PAYMENT ⋮</p>

FIG. 3

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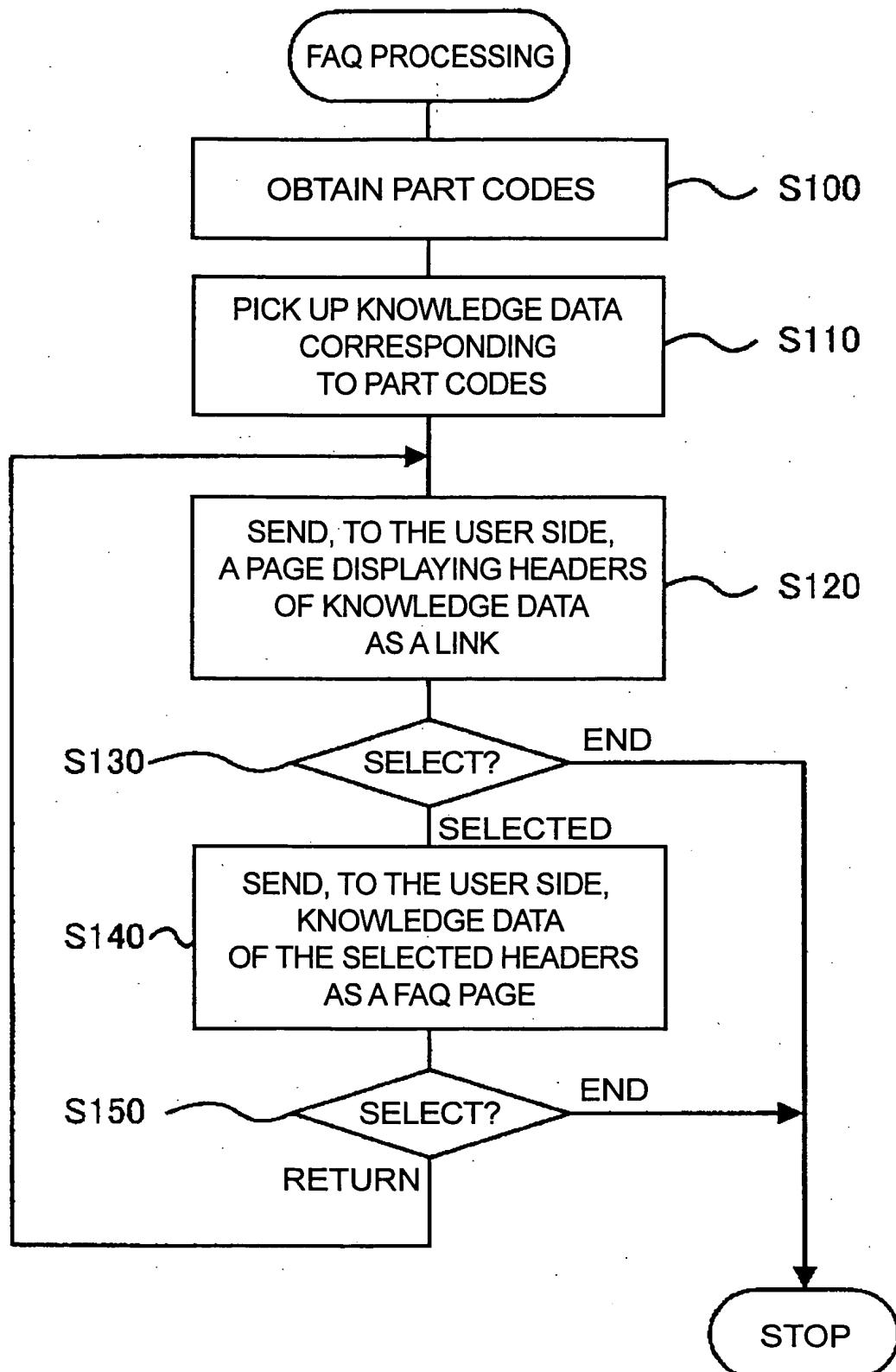


FIG. 4

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PART CODE	com***
CATEGORY	*****
PART NAME	cp*****
KNOWLEDGE NUMBER	QA*****
HEADER (CASE NAME)	*****
QUESTION	*****
ANSWER	*****
OTHERS	*****

FIG. 5

Q & A	RETURN TO THE PRECEDING PAGE	RETURN TO RETRIEVAL TOP	END
<p>COMPUTER BODY/OTHER INTERFACE DEVICES</p> <ul style="list-style-type: none">· WHICH ONE OF THE 2 USB PORTS BE USED?· HOW THE USER'S MANUAL BE PURCHASED? <p>OPERATING SYSTEM</p> <ul style="list-style-type: none">· HOW TO DELETE/RE-INSTALL TCP/IP PROTOCOL?· WHERE THE PRODUCT KEYS OF OS ARE DESCRIBED? <p>VIDEO BOARD</p> <ul style="list-style-type: none">· HOW THE DIGITAL LCD MONITOR CAN BE CONNECTED TO THE ANALOG VGA TERMINAL? <p>HARD DISK DRIVE</p> <ul style="list-style-type: none">· WHAT THE VOLUME LABEL IS?			

FIG. 6

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Q & A	RETURN TO THE PRECEDING PAGE	RETURN TO RETRIEVAL TOP	END
CATEGORY	COMPUTER BODY/OTHER INTERFACE DEVICES		
CASE NAME	WHICH ONE OF THE 2 USB PORTS BE USED?		
No. QA*****			
Q	THE COMPUTER HAS 2 USB PORTS (OR 2 OR MORE DEPENDING UPON THE MODELS), AND WHICH ONE OF THEM BE USED?		
A	ANY PORT CAN BE USED WITHOUT PROBLEM. EVERY PORT MEETS USB 2.0 WITHOUT ANY DIFFERENCE IN PERFORMANCE.		

FIG. 7